

## Contact

386-588-9698 (CELL)

[Amandasbox\\_1@yahoo.com](mailto:Amandasbox_1@yahoo.com)

[amandakrummel.askdesigns.biz](http://amandakrummel.askdesigns.biz)

(Web Portfolio)

## Top Skills

Database Administrator

Research

Customer Service

## Certifications

Web Systems Development

## Organizations

Django Girls Seoul

Orlando Lady Developers

Free Code Camp

Free Code

# Amanda Krummel

## Application Specialist / Database Administrator

Daytona Beach, Florida

## Summary

Experienced Database Developer with a demonstrated history of working in the technological industry. Developed databases and applications centered around storing and retrieving critical data to meet various client's needs. Primary areas of specialization include data statistics GUI interfaces and secure log-in applications. Skilled in database optimization, management, recovery and tailored inquiries. The primary focus throughout all my work has been to provide excellent customer care and meet the needs of my clients.

## Experience

Merge Healthcare, Merative (formerly IBM)  
Application Specialist Merative IBM Merge PACS  
March 2020 – Present (3 years)  
Daytona Beach, Florida

- Field customer inquires via phone calls and e-mails
- Correct issues related to customer inquires
- Assist customers in configuring their environment
- Troubleshoot customer workflows related to MergePACS
- Work with development team for debugging
- DB2 query, update, and reports with SQL
- Database backup, upgrade, and restore
- Application upgrades and DB2 installations
- Database server installations
- Deploy DB2-related debugging tools
- Tune and optimized DB for queries and scalability
- Install and configure monitoring software

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## CRG Global – Datatelligence

### SQL Server Database Administration

April 2019 – March 2020 (1 year)

Ormond Beach, Florida

- Create and implement stored procedures to enhance data analysis and market research collection development using SQL/C#/Angular
- Create custom interfaces for internal use in interaction with database
- Customer support via phone calls and e-mails
- RFQ/updating for local and international clients
- Assist customers and clients in configuration of workstations and web browsers

## Ask Designs Daytona

### Web and Database development

April 2016 – March 2020 (4 year)

Daytona Beach, Florida

- Create mobile responsive websites that meet the needs of various industries
- Create databases to store client information captured from web interfaces
- Network and Workstation setup and configuration/ PC repair
- Web development working with Javascript/HTML/CSS/PHP/MySQL

## Education

### Daytona State College

Web Systems Development, Computer Software Engineering (2016 - 2017)

### American Intercontinental University

Bachelor of Business Administration (B.B.A.)  
(2003 - 2007)